**Tonga (country code +676)**

Communication of 6.VII.2021:

The *Ministry of Meteorology, Energy, Information, Disaster Management, Environment, Climate Change and Communications,* Nuku’alofa, announces the National Numbering Plan of Tonga.

PART I – PRELIMINARY

**1. Short Title**

(1) These Plans may be cited as the National Numbering Plan 2018.

**2. Commencement**

(1) These Plans shall come into force on the date it is published in the Gazette or otherwise in accordance with section 10(e) of the Interpretation Act (Cap.1)

**3. Definitions**

(1) Subject to sub-section (2), unless the context otherwise requires, terms used in these Plan have the same meaning as in the Communications Act 2015.

(2) In these Rules, unless the context otherwise requires, –

i. “Act” means the Communications Act 2015;

ii. “Advertisement” means any form of notice or announcement intended to communicate to the public either whole or a section to promote awareness for the supply of a service or good.

iii. “Consumer” has the same meaning as “customer” as defined in the Communications Act 2015.

iv. “Licensee” has the same meaning as “Licensee” defined in the Communications Act 2015.

v. “Investigator” means an authorized person or entity lawfully responsible to conduct investigation in the telecommunications sector.

vi. “Regulator” has the same meaning as “Regulator” defined in the Communications Act 2015.

**4. Application of the Numbering Plan 2018**

(1) These Numbering Plans under section 70 of the Act shall apply to all licensees in the telecommunications sector. These plans are mandatory for all licensees to comply with.

(2) The Regulator reserves the right to evaluate market practices and standards and plans. The Regulator may include additional standards given necessary for the best interest of consumers.

(3) These Plans is subject for review on a periodic basis as determined by the Regulator and amended accordingly following consultations with related parties.

**5. Fixed-line Telephone Number Plan**

(1) CC (country code 676)

i. Overview:

• The number length (excluding the International Calling Code) is three (3) digits

(2) NDC (National Destination Code) Plan

i. Overview:

• The number length (excluding the country code) is two (2) digits

ii. Link to the national database (or any applicable list) with assigned ITU-T E.164 numbers within the national numbering plan (if any): not applicable

iii. Link to the real-time database reflecting ported ITU-T E.164 numbers (if any): not applicable

iv. Detail of numbering plan: Table1:

(3) SN (Subscriber Number) Plan

i. Overview:

• The number length (excluding the CC & NDC) is three (3) digits

ii. Link to the national database (or any applicable list) with assigned ITU-T E.164 numbers within the national numbering plan (if any): not applicable

iii. Link to the real-time database reflecting ported ITU-T E.164 numbers (if any): not applicable

iv. Detail of numbering plan: Table1:

| **Table 1 – Fixed-line telephone numbering plan *NDC*** | | | | |
| --- | --- | --- | --- | --- |
| *(National Destination Code) or leading digits of N(S)N (National (Significant) Number)* | *N(S)N number length* | | *Usage of E.164 Number* | *Additional information* |
| *Maximum length* | *Minimum length* |
| 20 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 21 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 22 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 23 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 24 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 25 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 26 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 27 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 28 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 29 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 30 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 31 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 32 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 33 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 34 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 35 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 36 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 37 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 38 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 40 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 41 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 42 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 43 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 50 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 60 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 69 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 70 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 71 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 72 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 74 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 75 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 76 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |
| 79 | 5 | 5 | Geographic numbers for fixed services | Assigned to Tonga Communications Corporation |

**6. MSISDN (Mobile Subscriber ISDN) Plan**

(1) CC (country code 676)

i. Overview:

• The number length (excluding the International Calling Code) is three (3) digits

(2) NDC (National Destination Code) Plan

i. Overview:

• The number length (excluding the country code) is three (3) digits

ii. Link to the national database (or any applicable list) with assigned ITU-T E.164 numbers within the national numbering plan (if any): not applicable

iii. Link to the real-time database reflecting ported ITU-T E.164 numbers (if any): not applicable

iv. Detail of numbering plan: Table2:

(3) SN (Subscriber Number) Plan

i. Overview:

• The number length (excluding the CC & NDC) is four (4) digits

ii. Link to the national database (or any applicable list) with assigned ITU-T E.164 numbers within the national numbering plan (if any): not applicable

iii. Link to the real-time database reflecting ported ITU-T E.164 numbers (if any): not applicable

iv. Detail of numbering plan: Table2:

MSISDN = CC + NDC + SN  
CC = Country Code  
NDC = National Destination Code, identifies one or part of a PLMN  
SN = Subscriber Number

| **Table 2 – MSISDN (Mobile Subscriber ISDN) Plan** | | | | |
| --- | --- | --- | --- | --- |
| *NDC (National Destination Code) or leading digits of N(S)N (National (Significant) Number)* | *N(S)N number length* | | *Usage of E.164 Number* | *Additional information* |
| *Maximum length* | *Minimum length* |
| 550 | 7 | 7 | Non-geographic, Normadic VoIP | Assigned to Toko Wireless Limited |
| 551 | 7 | 7 | Non-geographic, Normadic VoIP | Assigned to Toko Wireless Limited |
| 552 | 7 | 7 | Non-geographic, Normadic VoIP | Assigned to Toko Wireless Limited |
| 553 | 7 | 7 | Non-geographic, Normadic VoIP | Assigned to Toko Wireless Limited |
| 554 | 7 | 7 | Non-geographic, Mobile service | Assigned to Toko Wireless Limited |
| 555 | 7 | 7 | Non-geographic, Mobile service | Assigned to Toko Wireless Limited |
| 556 | 7 | 7 | Non-geographic, Mobile service | Assigned to Toko Wireless Limited |
| 557 | 7 | 7 | Non-geographic, Normadic VoIP | Assigned to Toko Wireless Limited |
| 558 | 7 | 7 | Non-geographic, Normadic VoIP | Assigned to Toko Wireless Limited |
| 559 | 7 | 7 | Non-geographic, Normadic VoIP | Assigned to Toko Wireless Limited |
| 632 | 7 | 7 | Non-geographic, LTE |  |
| 681 | 7 | 7 | Non-geographic, Hosted PBX | Assigned to Digicel Tonga Limited |
| 685 | 7 | 7 | Non-geographic, Hosted PBX | Assigned to Digicel Tonga Limited |
| 690 | 7 | 7 | Non-geographic, Hosted PBX | Assigned to Digicel Tonga Limited |
| 720 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Tonga Communications Corporation |
| 730 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Tonga Communications Corporation |
| 740 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Tonga Communications Corporation |
| 750 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Tonga Communications Corporation |
| 760 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Tonga Communications Corporation |
| 770 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Tonga Communications Corporation |
| 780 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Tonga Communications Corporation |
| 840 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Digicel Tonga Limited |
| 860 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Digicel Tonga Limited |
| 870 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Digicel Tonga Limited |
| 880 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Digicel Tonga Limited |
| 890 | 7 | 7 | Non-geographic, Mobile Service | Assigned to Digicel Tonga Limited |

**7. TFN (Toll Free Number) Plan**

**Table 3 – TFN (Toll Free Number) Plan**

| *NDC (National Destination Code) or leading digits of N(S)N (National (Significant) Number)* | *N(S)N number length* | | *Usage of E.164 Number* | *Additional information* |
| --- | --- | --- | --- | --- |
| *Maximum length* | *Minimum length* |
| 0800 | 8 | 7 | Non-geographic, available for all local services | Accessible for all voice services |

**8. Short Code Number Plan**

**Table 4 – Short Code Number Plan**

| *NDC (National Destination Code) or leading digits of N(S)N (National (Significant) Number)* | *N(S)N number length* | | *Usage of E.164 Number* | *Additional information* |
| --- | --- | --- | --- | --- |
| *Maximum length* | *Minimum length* |
| 7 | 3 | 3 | Non-geographic: SMS RapidPro for UNICEF | SMS services |
| 9 | 3 | 3 | Non-geographic numbers for mobile and fixed services | Local switch only, accessible for all voice services |

Contact:

Mr Paula Pouvalu Ma’u  
Chief Executive Officer  
MEIDECC  
P.O. Box 1380  
Level 2 Sanft Building  
NUKU’ALOFA  
Tonga  
Tel.: +676 28170  
Fax: +676 24861  
E-mail: paulm@mic.gov.to